

Getting started with Veld Wyser

From your invitation to your farm on the map. Eight steps, in order. Do one at a time — you don't need to know anything beforehand.

You cannot break anything. Everything you enter here can be changed later. Pick the wrong farm and you simply pick again. If you get stuck, the email address is at the bottom of this page.

What you need before you start

- A phone, tablet or computer with internet.
- Your own email address — and you must know how to open your email.
- The invitation we sent you (see step 1).
- About ten quiet minutes.

1 Get your invitation

Veld Wyser is invitation-only at the moment. You cannot simply create an account yourself — we have to invite you first.

1. Open your email and look for a message from info@veldwyser.com.
2. Click the link in that message.
3. The registration form opens, with your email address already filled in.

IF NOTHING ARRIVES

Check your junk mail (also called “spam”). Many invitations land there. Still nothing? Send us an email — do not try to create a second account.

2 Fill in the form

Everything with a red star next to it is required. The rest you can skip.

1. First and last name. Your own name, not the farm's.
2. Email. Already filled in and locked — this is the address we sent the invitation to.
3. Password. At least 8 characters, with at least one letter and one number. Write it down somewhere straight away.
4. Country, then province. Choose the country first — the province list waits for it.
5. Tick the box accepting the terms.
6. Complete the short robot check ("I am not a robot").
7. Click Register.

IF THE BUTTON STAYS GREY

Something is still missing. Check that you ticked the terms box and completed the robot check — those are the two people skip most often.

3 Confirm your email address

You are not finished yet. We now send a second email to confirm the address really is yours.

1. Open your email again.
2. Click the confirmation link in the new message.
3. You are sent back to Veld Wyser. Only now is your account live.

IMPORTANT

Check the junk mail again. Until you click this link you cannot log in — and it will look as though your password is wrong when it is actually fine.

4 Log in

1. Go to veldwyser.com and click Sign in.
2. Type your email address and the password from step 2.
3. Click Sign in.

If you forget your password later, click Forgot password on the same page. You will get an email to choose a new one.

5 Complete your details

After your first sign-in you land on a form with your details. The most important field here is your role: it decides what you get to see in the system.

1. Check your name, country and province.
2. Region may be left empty if you are unsure.
3. Choose your role. Farming your own land? Choose Owner. Managing someone else's farm? Choose Farm Manager.
4. Click Save.

ABOUT THE "ORGANISATION" FIELD

It is optional. Only fill it in if you belong to a cooperative or company. Farming on your own? Leave it empty — you can carry on without it.

6 Choose your farm on the map

This is the most important step, and the one where most people get stuck. Read it through calmly before you start.

You see a map of your province. On the map lie the farm parcels — the official boundaries of each farm.

1. Type at least 2 letters of your farm's name in the search box at the top.
2. Click your farm in the list that appears. The map flies there.
3. Click the parcel itself to select it. It fills with colour.
4. Have more than one farm? Simply click them all, one by one.
5. Now click the star next to the farm where you do most of your farming. That becomes your main farm.
6. Click Save and go to dashboard.

THE MAP LOOKS EMPTY — IT IS NOT BROKEN

Parcels only appear once you have zoomed in far enough. Zoomed out, you see only the map itself. Zoom in two or three times on your area (the + button, or pinch with two fingers on a phone) and the parcels appear. The search box remains the fastest route, though.

“CHOOSE A MAIN FARM”

If you get this message when saving, you selected farms but did not click the star yet. The system needs to know which farm is your primary one — that is the farm your dashboard shows.

YOU CANNOT FIND YOUR FARM

Click Skip, do this later and let us know. If your parcel is missing from the official data, we will add it for you. In the meantime you can use the rest of the system.

7 Look around your dashboard

You are in. The dashboard is your home page: at the top is what needs attention today, below it the map of your farm.

The four tiles show your herd's value, your grazing capacity, the weather and the fire danger. Click any tile to see the full picture.

Top left is the hamburger button — three lines stacked on top of each other. That holds the full menu: veld, herd, weather, water, fire and the rest.

8 Set your language

Veld Wyser speaks Afrikaans, English and Dutch. If the system is in the wrong language, change it yourself:

1. Click the hamburger button at the top left.
2. Go to Settings, then Language.
3. Choose your language. The page changes immediately.

Stuck?

Don't struggle on your own — just ask. Inside the system you'll find help under the hamburger button at Help. There is also a form there for reporting a problem directly.

Or simply write to us: info@veldwyser.com